



The "France Greeters" trademark is a visitor service in a city or region that meets the following definitions and principles of organization and operation.

The Greeters

They are passionate residents who want to meet visitors locally and share their knowledge and passion. They are people open to other cultures, of all ages and from all horizons. They voluntarily propose, during their free time, to accompany tourists in their city, town, village or region, in places that may be unusual or more traditional, according to the tastes and desires of each.

Greeters must be motivated, open, sociable, available and enjoy human contact. Speaking a foreign language is not mandatory, but this can be a plus for meeting with foreign tourists. It is imperative to be over 18, however minors can accompany a Greeter in his visit.

A Greeter is not a guide, he/she does discover his/her region in a unique, authentic and friendly way, during a walk, a stroll without any mandatory pre-defined idea of a tour. The Greeter shares his passion for his city or region based on visitor interest. The themes of walks are very diverse and can concern the art, the culture, the nature, the sport, the gastronomy, the shopping. The walks are supports for the meeting, for the cultural exchange, in search of a mutual human enrichment, as much for the tourists as for the Greeters. They have nothing in common with professional guided tours that focus on the heritage experience in a one way communication style.

Greeters are grouped by city or territory and managed by Greeter organizations that recruit volunteers, collect and respond to visitor inquiries. Greeters perform a personal, spontaneous and selfless approach. They are independent and can not be considered under the subordination of an organization

The visitors

Greeters talk and welcome all audiences, whether they are single people, families, groups of friends, couples, local people, tourists or business travelers. They welcome anyone without any discrimination. The number of people for a stroll with a Greeter can not exceed 6 people, and the group must be composed of at least one person over 18 years old.

Connecting Visitors & a Greeter

In order to benefit from a meeting with a Greeter, each visitor or group of visitors fills out an online form on a Greeters site in which he specifies the composition of the group. His request can describe his interests, what he wants to discover during his stay, or one of the proposed walk, described on the site, which particularly attracted him. Choices depends on the Greeters organization concerned.

This form makes it possible to find an available Greeter that is best able to share and inform about the subjects corresponding to the request and to organize the setting up of the visitor - Greeter relationship.

The encounter

Each trip is unique, it is "tailor-made" according to the request of the visitor, to the Greeter who welcomes it, and other criteria such as the weather, contact feelings between the visitor and the Greeter ...

The Greeter can accommodate the visitor (s) alone or with a person of his choice, depending on the visitors. For example, if visitors are a family, the reception and the walk can be done with the family of the Greeter, or with one of his children. The meeting lasts approximately two to three hours, but may last longer as the Greeter and the visitor (s) agree. If expenses are incurred (drinks in a café, public transport tickets, tickets, etc.) each person pays for his personal expenses. The Greeter has no obligation to pay for the visitor (s) and vice versa.

The visitor or visitors are aware of the rules and undertake to respect them. If this is not the case (significant delay not justified, lack of respect, no interest for the ride ...) the Greeter is cleared of his commitment of reception. Greeters acting as volunteers and devoting themselves to their passion on their free time, visitors should, as a courtesy, report any cancellation of the visit as soon as possible by contacting the Greeter or his organization.

The meeting with a Greeter is completely free for the visitor, the Greeter must not accept any tips or compensation for himself.

On the other hand, each Greeters organization is free to accept and encourage, or not, donations made by visitors. Directly to the local greeter organization, or by directing visitors to the donation page of the "Fédération France Greeters" website.

Responsibilities

The visitor acknowledges having taken notice of the free meeting and can not engage the responsibility of the Greeters organization or that of the volunteer for any default or dispute. The walks are under the responsibility of each participant. The Greeters organization can not be held responsible for any incident or accident that may occur during a ride.

«France Greeters » Trade mark

It is the property of the "France Greeters Federation".

In its statutes, the France Greeters Federation follows, with this "Charter France Greeters", the fundamental values ("Core Values") set up and managed by the Global Greeter Network.

- Greeters are volunteers, a friendly face for those visiting a city/destination
- Greeters welcome individuals and may serve small groups of up to six people
- Meeting a Greeter is free of charge
- All visitors and volunteers are welcome without any kind of discrimination.
- Greeter programs support sustainable tourism. Programs respect natural and man-made environments, bringing both cultural and economic enrichment to local communities. Programs aim for a lasting positive image of each destination.
- Greeter programs create a mutually enriching opportunity for cultural exchange; create links between people in creating a better world.